



Effective Meetings: Improving Group Decision-Making (SAGE Human Services Guides)

John E. Tropman

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"(This book) deals with a topic whose importance is evident to anyone familiar with the human service field, where innumerable hours are inevitably spent in meetings. This book's basic premise is that group decision making is valuable and essential in our modern society because it brings together individuals with a variety of different expertise, values and experiences in order to solve complex problems.... Tropman presents specific procedures to help participants improve decision making by utilizing the contribution of all group members appropriately, and he offers some explicit guidelines and techniques for this purpose."

- Social Casework

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